

Konformitätserklärung zur Barrierefreiheit für

<https://www.rm-mittelkaernten.at/>

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Dieses Dokument wurde von [AccessiWay](#) bereitgestellt, um den Anforderungen des European Accessibility Act (EAA) und des Barrierefreiheitsgesetzes (BaFG) zu entsprechen.

Jeder komplexere Abschnitt wird durch eine einfachere Erklärung eingeleitet.

Einleitung

Wir möchten, dass alle Menschen unseren <https://www.rm-mittelkaernten.at/> gut nutzen können – auch Menschen mit Behinderungen. In dieser Erklärung zeigen wir, was wir tun, damit unser <https://www.rm-mittelkaernten.at/> barrierefrei ist. Dabei halten wir uns an die Regeln des European Accessibility Act (EAA) und an die WCAG-Richtlinien.

RM Regionalmanagement Mittelkärnten GmbH setzt sich für Inklusion und Barrierefreiheit ein. Unser Ziel ist es, dass alle Nutzer:innen – unabhängig von körperlichen oder technischen Einschränkungen – unsere Website selbstständig und ohne Hindernisse nutzen können.

Diese Konformitätserklärung beschreibt die Funktionen von <https://www.rm-mittelkaernten.at/>. Wir zeigen wie wir die Anforderungen der folgenden Gesetze und Normen erfüllen:

- European Accessibility Act,
- EN 301 549,
- Web Content Accessibility Guidelines (WCAG) 2.2
- Barrierefreiheitsgesetz (BaFG)

Wir überprüfen diese Erklärung regelmäßig, und versuchen immer, die Barrierefreiheit von <https://www.rm-mittelkaernten.at/> weiter zu verbessern. Die Erklärung bezieht sich ausschließlich auf <https://www.rm-mittelkaernten.at/>.

Überblick

<https://www.rm-mittelkaernten.at/> ist die offizielle Informationsplattform des Regionalmanagements Mittelkärnten. Die Webseite informiert über regionale Förderprogramme (insbesondere LEADER), aktuelle und bereits umgesetzte Förderprojekte der Region Mittelkärnten und dient als Anlaufstelle für alle, die sich über regionale Projekte informieren, oder Projekte umsetzen und Fördermittel beantragen möchten.

Konformität mit den Barrierefreiheitsanforderungen (So erfüllen wir die Anforderungen)

Wir haben <https://www.rm-mittelkaernten.at/> im Hinblick auf folgende Regelwerke geprüft: European Accessibility Act, Barrierefreiheitsgesetz (BaFG), EN 301 549 und WCAG 2.2. Dabei erfüllen wir folgende Prinzipien:

Wahrnehmbar

- Der Inhalt wird in einer Reihenfolge präsentiert, die der logischen und semantischen Struktur entspricht und es assistiven Technologien ermöglicht, ihn korrekt zu interpretieren.
- Anleitungen zum Verständnis und zur Bedienung von Inhalten stützen sich nicht ausschließlich auf sensorische Merkmale von Komponenten wie Form, Farbe, Größe, visuelle Position, Ausrichtung oder Klang.
- Änderungen des Textabstands (etwa Zeilenhöhe, Abstand zwischen Absätzen, Buchstaben oder Wörtern) führen nicht zum Verlust von Informationen oder Inhalten.

Bedienbar

- Es gibt keine Tastaturfallen (eine freie Navigation in alle und aus allen Komponenten ist möglich).
- Es werden keine vom Inhalt vorgegebenen Zeitlimits erzwungen oder, falls vorhanden, sind sie vom Nutzer steuerbar, anpassbar, verlängerbar oder durch funktionale oder rechtliche Anforderungen gerechtfertigt.
- Alle bewegten Inhalte, sofern vorhanden, verfügen über Steuerungen zum Anhalten und/oder zur Wiedergabesteuerung.
- Es werden keine blinkenden oder flackernden Inhalte verwendet, die Anfälle auslösen könnten; die Sicherheitsgrenzwerte werden eingehalten.
- Die Bildschirme des Serviceablaufs haben Titel, die ihr Thema oder ihren Zweck beschreiben.
- Elemente, die den Fokus der Tastaturnavigation erhalten können, sind im Ansichtsfenster stets mindestens teilweise sichtbar.
- Der anklickbare Bereich interaktiver Elemente ist groß genug, um eine einfache Interaktion für die Nutzer zu gewährleisten.

Verständlich

- Die Sprache jeder Seite ist korrekt festgelegt und wird im gesamten Dienst konsistent verwendet
- Benutzeroberflächenkomponenten lösen beim Erhalt des Tastaturfokus keine unerwarteten Kontextänderungen aus, die die Nutzenden verwirren könnten.
- Die vorhandenen Navigationsmechanismen sind im gesamten Ablauf des Dienstes konsistent positioniert
- Wiederkehrende Elemente der Benutzeroberfläche sind einheitlich gestaltet, um ihre Erkennung zu erleichtern
- Wenn ein Eingabefehler automatisch erkannt wird, wird das fehlerhafte Element identifiziert und der Fehler wird in Textform beschrieben
- Wo erforderlich, werden Beschriftungen oder Anweisungen bereitgestellt, wenn Inhalte eine Eingabe durch die Nutzenden erfordern
- Wenn ein Eingabefehler erkannt wird und Korrekturvorschläge bekannt sind, werden diese dem Nutzenden bereitgestellt, es sei denn, gesetzliche Vorschriften schließen dies aus

Robust

- Es werden standardisierte Entwicklungstechnologien verwendet, die von

assistiven Technologien interpretiert werden können

Wir testen <https://www.rm-mittelkaernten.at/> mit den gängigsten assistiven Technologien in verschiedenen Kombinationen aus Betriebssystemen und Browsern:

- Screenreader wie NVDA und JAWS (Windows) sowie VoiceOver (Mac und iOS) helfen uns sicherzustellen, dass alle interaktiven Elemente korrekt vorgelesen und bedienbar sind.
- Zusätzlich prüfen wir die Nutzung mit Bildschirmvergrößerung und im Hochkontrastmodus.

Unser Ziel ist es, mit den aktuellen Versionen gängiger Hilfsmittel kompatibel zu sein. Dabei folgen wir den bewährten Methoden der WCAG 2.2 und der Norm EN 301 549. So stellen wir sicher, dass die Barrierefreiheit auch bei zukünftigen technischen Entwicklungen erhalten bleibt.

Standards:

Auf dieser Grundlage wenden wir die Kriterien der WCAG 2.2 (AANiveau, aktuelle Version) sowie der EN 301 549 an. Die Einhaltung dieser Standards gilt als Nachweis für die Konformität mit dem EAA, dem Barrierefreiheitsgesetz (BaFG) und weiteren entsprechenden Vorschriften.

Laufende Überwachung und Pflege

Barrierefreiheit ist für uns kein einmaliges Projekt, sondern ein fortwährender Prozess. So stellen wir sicher, dass <https://www.rm-mittelkaernten.at/> dauerhaft zugänglich bleibt:

- **Barrierefreiheitskoordination**

Eine / ein Barrierefreiheitskoordinator:in überwacht alle Maßnahmen rund um <https://www.rm-mittelkaernten.at/> und ist unter [\[Koordinator-E-Mail\]](#) erreichbar.

Feedback und Kontakt

Ihr Feedback hilft uns, <https://www.rm-mittelkaernten.at/> weiter zu verbessern. Wenn Sie auf Barrieren stoßen oder Anregungen haben, können Sie uns jederzeit per EMail, Telefon oder Post kontaktieren. Bitte beschreiben Sie das Problem so genau wie möglich, damit wir gezielt helfen können.

Wir schätzen Rückmeldungen von Nutzer:innen besonders dann, wenn etwas nicht wie erwartet funktioniert. Sollten Sie Schwierigkeiten beim Zugriff auf Inhalte oder Funktionen von <https://www.rm-mittelkaernten.at/> haben oder eine Barriere entdecken, freuen wir uns über Ihren Hinweis.

Kontaktmöglichkeiten:

office@mittelkaernten.at

+43 421245 607

RM Regionalmanagement Mittelkärnten GmbH

Unterer Platz 10

9300 St. Veit an der Glan

Wenn Sie uns kontaktieren, nennen Sie bitte möglichst genau:

- die betroffene Seite oder Funktion,
- was passiert ist,
- welche Hilfstechnologie Sie ggf. verwenden.

Wir bestätigen Ihre Rückmeldung innerhalb von drei Werktagen und bemühen uns, das Problem zügig zu beheben – in der Regel innerhalb von 10 Werktagen oder mit einem Zwischenstand.

Beschwerdemöglichkeit:

Bei nicht zufriedenstellenden Antworten aus oben genannter Kontaktmöglichkeit können Sie sich mittels Beschwerde an das Sozialministeriumservice der Landesstelle Oberösterreich wenden.

Kontakt:

Gruberstraße 63, 4021 Linz

Tel: 0732/7604 -0

Fax: 0732/7604-4400

E-Mail: post.oberoesterreich@sozialministeriumservice.at

Die Beschwerden werden von dem Sozialministeriumservice dahingehend geprüft, ob sie sich auf Verstöße gegen die Vorgaben des Barrierefreiheitsgesetz, insbesondere Mängel bei der Einhaltung der Barrierefreiheitsanforderungen, durch den Bund oder einer ihm zuordenbaren Einrichtung beziehen.

Sofern die Beschwerde berechtigt ist, hat das Sozialministeriumservice dem Bund oder den betroffenen Rechtsträgern Handlungsempfehlungen auszusprechen und Maßnahmen vorzuschlagen, die der Beseitigung der vorliegenden Mängel dienen.

Versionsverlauf:

Diese Barrierefreiheitserklärung wurde erstmals am [03.02.2026](#) veröffentlicht und zuletzt am [03.02.2026](#) überarbeitet. Eine Überprüfung erfolgt mindestens jährlich oder bei wesentlichen Änderungen an <https://www.rm-mittelkaernten.at/>.

EN301549 technical report

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and explanations
4.2.1 Usage without vision	Partially Supports	
4.2.2 Usage with limited vision	Partially Supports	
4.2.3 Usage without perception of colour	Partially Supports	
4.2.4 Usage without hearing	Partially Supports	
4.2.5 Usage with limited hearing	Partially Supports	
4.2.6 Usage with no or limited vocal capability	Partially Supports	
4.2.7 Usage with limited manipulation or strength	Partially Supports	
4.2.8 Usage with limited reach	Partially Supports	
4.2.9 Minimize photosensitive seizure triggers	Partially Supports	
4.2.10 Usage with limited cognition, language or learning	Partially Supports	
4.2.11 Privacy	Partially Supports	

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and explanations
5.1 Closed functionality	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.2 General	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.2.1 Closed functionality	<i>See 5.2 through 13</i>	<i>See information in 5.2 through 13</i>
5.1.2.2 Assistive technology	<i>See 5.1.3 through 5.1.6</i>	<i>See information in 5.1.3 through 5.1.6</i>
5.1.3 Non-visual access	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	

Criteria	Conformance Level	Remarks and explanations
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Nonvisual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
<i>5.1.6 Operation without keyboard interface</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>5.1.6.1 Closed functionality</i>	<i>See 5.1.3.1 through 5.1.3.16</i>	<i>See information in 5.1.3.1 through 5.1.3.16</i>
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
<i>5.5 Operable parts</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
<i>5.6 Locking or toggle controls</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	

Criteria	Conformance Level	Remarks and explanations
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter 6: ICT with Two -Way Voice Communication

Criteria	Conformance Level	Remarks and explanations
6.1 Audio bandwidth for speech	<i>Not Applicable</i>	
<i>6.2 Real-time text (RTT) functionality</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
<i>6.2.1.1 RTT communication</i>	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	

Criteria	Conformance Level	Remarks and explanations
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
6.5.1 General (informative)	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and explanations
<i>7.1 Caption processing technology</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter 8: Hardware

Criteria	Conformance Level	Remarks and explanations
<i>8.1.1 Generic requirements</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
<i>8.2 Hardware products with speech output</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixedline devices	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	
<i>8.3 Stationary ICT</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
8.3.2.1 Unobstructed high forward reach	Not Applicable	
8.3.2.2 Unobstructed low forward reach	Not Applicable	
8.3.2.3.1 Clear space	Not Applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1 Unobstructed high side reach	Not Applicable	

Criteria	Conformance Level	Remarks and explanations
8.3.3.2 Unobstructed low side reach	Not Applicable	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	
8.3.4.1 Change in level	Not Applicable	
8.3.4.2 Clear floor or ground space	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	
8.3.4.3.3 Parallel approach	Not Applicable	
8.3.5 Visibility	Not Applicable	
8.3.6 Installation instructions	Not Applicable	
<i>8.4 Mechanically Operable parts</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
8.4.1 Numeric keys	Not Applicable	
8.4.2.1 Means of operation of mechanical parts	Not Applicable	
8.4.2.2 Force of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	

Chapter 9: Web (applies also to 10, 11 and 12)

Corresponding to WCAG 2.2 Level A

Success Criteria	Conformance Level	Remarks and explanations
1.1.1 Nontext Content	Partially supports	Exceptions include: - General > Missing alternative for image links - General > Images without or unnecessary alternative text - General > Inappropriate alternative for image links Home > Images without or unnecessary alternative text Home > Redundant image and textual link with redundant alt text News > Redundant image and textual link with redundant alt text News Detail > Redundant image and textual link with redundant alt text Organization > Images without or unnecessary alternative text Regions > Redundant image and textual link with redundant alt text Regions > Images without or unnecessary alternative text Funding Period 2023/2027 > Redundant image and textual link with redundant alt text Leader > Missing alternative for image buttons Leader > Missing alternative for image links Gortschitzal Master Plan > Missing alternative text for informative image Contact > Missing alternative for image buttons Search Results > Redundant image and textual link with redundant alt text

		Data Protection > Images without or unnecessary alternative text
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	
1.2.2 Captions (Prerecorded)	Partially supports	Exceptions include: Regions > Missing captions for the video
1.2.3 Audio Description or Media Alternative Supports	Partially supports	Exceptions include: Regions > Missing text transcript for the video Leader > Missing text transcript for the video
1.3.1 Info and Relationships	Partially supports	Exceptions include: - General > Landmarks not defined - General > Use of multiple <footer> landmark tag - General > Missing list mark-up - General > Missing visual label for form fields - General > Inappropriate heading structure - Home > Heading mark-up used unnecessarily - News > Missing h1 heading mark-up - News > Missing list mark-up - News > Heading mark-up used unnecessarily - News Detail > Inappropriate heading structure - News Detail > Missing heading mark-up - Organization > Inappropriate heading structure - Organization > Table headers not programmatically defined - Organization > Missing heading mark-up - Organization > Missing list mark-up - Organization > Table header not provide - Regions > Table headers not programmatically defined - Regions > Missing heading mark-up

		Regions > Inappropriate heading structure Funding Period 2023/2027 > Heading mark-up used unnecessarily Funding Period 2023/2027 > Missing list mark-up Funding Project > Missing list mark-up Gortschitzal Master Plan > Missing heading mark-up Gortschitzal Master Plan > Missing list mark-up Gortschitzal Master Plan > Table headers not programmatically defined Gortschitzal Master Plan > List mark-up used incorrectly Service > Missing heading mark-up Contact > Inappropriate heading structure Search Results > Missing h1 heading mark-up Search Results > Missing heading mark-up Data Protection > Multiple H1 headings defined
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	
1.4.1 Use of Color	Partially supports	Exceptions include: Leader > Color alone used to distinguish links Gortschitzal Master Plan > Color alone used to distinguish links Service > Color alone used to distinguish links Data Protection > Color alone used to distinguish links
1.4.2 Audio Control	Supports	
2.1.1 Keyboard	Partially supports	Exceptions include: - General > Dual functionality is inaccessible with keyboard

		Organization > Buttons not operable with a keyboard Funding Period 2023/2027 > Interactive element not operable with a keyboard Funding Period 2023/2027 > Buttons not operable with a keyboard Funding Period 2023/2027 > Links not operable with a keyboard Contact > Tooltip content not accessible with a keyboard
2.1.2 No Keyboard Trap	Supports	
2.1.4 Character Key Shortcuts	Supports	
2.2.1 Timing Adjustable	Supports	
2.2.2 Pause Stop Hide	Supports	
2.3.1 Three Flashes or Below Threshold	Supports	
2.4.1 Bypass Blocks	Partially supports	Exceptions include: - General > Missing Skip to content link
2.4.2 Page Titled	Supports	
2.4.3 Focus Order	Partially supports	Exceptions include: - General > Keyboard focus does not return to the triggering element of modal dialog - Home > Hidden content receives keyboard focus - News > Hidden content receives keyboard focus - Organization > Keyboard focus not restricted in modal dialog

		Organization > Keyboard focus does not return to the triggering element of modal dialog Organization > Hidden content receives keyboard focus Regions > Keyboard focus does not return to the triggering element of modal dialog Regions > Keyboard focus not restricted in modal dialog Leader > Keyboard focus not set onto modal dialog Leader > Keyboard focus not restricted in modal dialog Leader > Keyboard focus does not return to the triggering element of modal dialog Gortschitzal Master Plan > Keyboard focus not set onto modal dialog Gortschitzal Master Plan > Keyboard focus does not return to the triggering element of modal dialog Contact > Keyboard focus not set onto modal dialog Contact > Keyboard focus not restricted in modal dialog Contact > Keyboard focus does not return to the triggering element of modal dialog Contact > Focus moves inappropriately Search Results > Hidden content receives keyboard focus
2.4.4 Link Purpose (In Context)	Partially supports	Exceptions include: Home > Non-descriptive link text Funding Project > Non-descriptive link text
2.5.1 Pointer Gestures	Supports	

2.5.2 Pointer Cancellation	Supports	
2.5.3 Label in Name	Partially supports	Exceptions include: - General > Accessible name does not match with visual label
2.5.4 Motion Actuation	Supports	
3.1.1 Language of Page	Supports	
3.2.1 On Focus	Supports	
3.2.2 On Input	Partially supports	Exceptions include: Service > Form controls update content on input
3.2.6 Consistent Help	Supports	
3.3.1 Error Identification	Supports	
3.3.2 Labels or Instructions	Supports	
3.3.7 Redundant Entry	Supports	
4.1.1 Parsing	Supports	
4.1.2 Name Role Value	Partially supports	Exceptions include: - General > Tab not programmatically determined Organization > Modal dialog is not programmatically identified Regions > Modal dialog is not programmatically identified Leader > Modal dialog is not programmatically

		identified Contact > Modal dialog is not programmatically identified
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Corresponding to WCAG 2.2 Level AA

Success Criteria	Conformance Level	Remarks and explanations
1.2.4 Captions (Live)	Supports	
1.2.5 Audio Description (Prerecorded)	Partially supports	Exceptions include: Regions > Missing audio description for the video
1.3.4 Orientation	Supports	
1.3.5 Identify Input Purpose	Supports	
1.4.3 Contrast (Minimum)	Partially supports	Exceptions include: - General > Insufficient color contrast for text Home > Insufficient color contrast for text News > Insufficient color contrast for text Regions > Insufficient color contrast for text Funding Period 2023/2027 > Insufficient color contrast for text Service > Insufficient color contrast for text
1.4.4 Resize text	Partially supports	Exceptions include: - General > Content not available, overlaps, or cut off on 200% zoom Service > Content not available, overlaps, or cut off on 200% zoom

1.4.5 Images of Text	Partially supports	Exceptions include: Organization > Image of text used Regions > Image of text used Gortschitzal Master Plan > Image of text used
1.4.10 Reflow	Partially supports	Exceptions include: - General > Content fails to reflow Service > Content fails to reflow Contact > Content fails to reflow
1.4.11 Non-text Contrast	Partially supports	Exceptions include: - General > Insufficient color contrast for focus indicators - General > Insufficient color contrast of user interface controls Leader > Insufficient color contrast for focus indicators Contact > Insufficient color contrast for focus indicators Contact > Insufficient color contrast for informative image
1.4.12 Text-spacing	Supports	
1.4.13 Content on Hover or Focus	Supports	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Partially supports	Exceptions include: - General > Non-descriptive labels for buttons Regions > Non-descriptive labels for buttons
2.4.7 Focus Visible	Partially	Exceptions include:

	supports	Leader > Focus not visible Contact > Focus not visible
2.4.11 Focus Not Obscured (Minimum)	Supports	
2.5.7 Dragging Movements	Supports	
2.5.8 Target Size (Minimum)	Supports	
3.1.2 Language of Parts	Partially supports	Exceptions include: - General > Change of language not identified for text
3.2.3 Consistent Navigation	Supports	
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Supports	
3.3.4 Error Prevention (LFD)	Supports	
3.3.8 Accessible Authentication (Minimum)	Supports	
4.1.3 Status Messages	Supports	

Chapter 10: Non -Web Documents

Criteria	Conformance Level	Remarks and explanations
10.0 General (informative)	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
10.1.1.1 through 10.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: Software

Criteria	Conformance Level	Remarks and explanations
11.0 General (informative)	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.1.1.1 through 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.1 Closed functionality	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.2 Accessibility services	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and explanations
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
11.8 Authoring tools	<i>Heading cell no</i>	<i>Heading cell no response</i>

Criteria	Conformance Level	Remarks and explanations
	<i>response required</i>	<i>required</i>
11.8.1 Content technology	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
11.8.2 Accessible content creation	See WCAG 2.2 section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.2 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and explanations
12.1 Product documentation	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	

Criteria	Conformance Level	Remarks and explanations
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and explanations
<i>13.1 Relay services requirements</i>	<i>Heading cell no response required</i>	<i>Heading cell no response required</i>
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lipreading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	

Web accessibility

Disability is defined as: any activity limitation or participation restriction in society, experienced by a person as a result of a substantial, lasting or definitive alteration of one or more physical, sensory, mental, cognitive, or psychic functions, a multiple disability, or a disabling health condition (article L. 114 of the Social Action and

Families Code).

Web accessibility consists of making online public communication services accessible to people with disabilities, and is based on four fundamental principles:

Perceivable : Information and user interface components must be presented to the user in such a way that they can perceive them. For example, providing textual equivalents for all non-textual content that can then be presented in other forms according to the user's needs: large characters, braille, speech synthesis, symbols or simplified language.

Operable : User interface and navigation components must be operable. For example, making all functionality available via keyboard.

Understandable : Information and the use of the user interface must be understandable. Textual content must be made readable and navigation must be consistent.

Robust: Content must be sufficiently robust to be reliably interpreted by a wide variety of user agents, including assistive technologies.

Test environments

Operating systems

- Apple Mac Os X (last version)
- Microsoft Windows (last version)
- Apple Ios (last version)
- Google Android (last version)

We have not used Linux as it is currently very uncommon among users with disabilities.

Browsers and user software

In the latest versions available on the different operating systems:

- Google Chrome

- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (for PDFs only)

Screen readers and assistive technologies

In order to achieve the most standard evaluation **we test everything with no adaptation.**

In order to make the most realistic evaluation **we also make some adaptation like:**

- Graphic adaptations present on the different systems (colors, contrasts, subtitles, etc.)
- Mouse emulations, magnifiers and screen keyboards or keyboard improved settings always of the different systems
- Voiceover - Apple systems only
- Talkback - Android only
- NVDA (last version) and Freedom scientific Jaws (second to-last version) - PC systems only

Methodology

Objective manual and semi -automatic verification methodology

We analyze content with different automatic and semiautomatic systems and compare the results between tools to obtain the most complete and objective verification. The reference standard, unless specifically requested, that we use is always the latest (WCAG 2.2) so that we can ensure compliance in all countries from which the touchpoint (site, app, etc.) can be accessed.

Our verification is therefore compliant with WCAG 2.2 level AA, and the requirements in [UNI EN 301549 Guidelines](#) or their declination in the French RGAA. Each tool produces

results that are then analyzed by our experts: it is, therefore, possible that not all tool results appear because they are judged to be false negatives.

Automated tools for syntax checking

- **W3C Markup Validation Service** : used with generated code, because it is the official tool for checking HTML, XHTML, MathHTML, etc. <https://validator.w3.org/>
- **W3C CSS Validation service** : although the correctness of the CSS does not affect accessibility, it could affect some aspects that still have an impact on it if not correctly interpreted because it is incorrect. The verification is therefore appropriate and done with <https://jigsaw.w3.org/css-validator/>
- **PAC PDF checker** : <https://pdfua.foundation/en/pdf-accessibility-checker-pac/>

Automatic and semi-automatic tools for color verification

- **Color Contrast Analyser (CCA)** : used punctually on dubious contrasts <https://developer.paciellogroup.com/resources/contrastanalyser/>
- **WCAG Color contrast checker** : used as the first check to verify the contrasts of the colors used in the CSS of the pages.
- **Text on background image a11y check** : used to check when text should overlap images <https://www.brandwood.com/a11y/>
- **Color contrast accessibility evaluator** : used as an additional control for some online pages <https://color.a11y.com/Contrast/>

Automatic and semi-automatic tools for checking accessibility

Some online validators used as samples on the pages:

- Accesscan <https://www.accessiway.com/accessscan>
- Wave <https://wave.webaim.org/>

And other local tools:

- **Web developer toolbar** : Used to support manual verification. It allowed us to locate images without alt texts, fields without labels, etc. <https://chrispederick.com/work/web-developer/>
- **AXE e Lighthouse for Chrome** : they have provided us with precise indications on the defects of the accessibility of the HTML code but also on WAI ARIA

attributes, fundamental in the case of web applications and interactive components.

- **Siteimprove for Chrome** : like AX, it provides useful indications for verifying compliance but is a tool evaluated by AgID useful for monitoring public sites.

Terms

The terms used in the Conformance Level information are defined as follows:

Supports : The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports : Some functionality of the product does not meet the criterion.

Does Not Support : The majority of product functionality does not meet the criterion.

Not Applicable : The criterion is not relevant to the product.

Not Evaluated : The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.